

Obsolescence Management Plan



A Pro.CARE support service

Main benefits

Reduce the total cost of ownership of your system with all information you need to make the right and most cost-effective decisions:

- Life cycle status up to component level on all of Barco's products
- Methods to resolve obsolescence issues
- Contracts that guarantee long-term supportability
- Guaranteed availability of spare parts and test equipment

As no other company, Barco understands that obsolescence management is a key factor in guaranteeing the supportability of your equipment over its intended lifetime. Obsolescence management is becoming increasingly important as the use of COTS and MOTS components is accepted more and more by the industry. Therefore, as a standard policy within the company, Barco applies a pro-active obsolescence management strategy, which tracks and promptly identifies any long-term obsolescence risk.

In order to enable you to make the right decisions during the complete lifetime of your program, and to minimize the total cost of ownership of your systems, Barco has created its Obsolescence Management Plan. This plan will provide you with all required information on the life cycle status of Barco's products together with recommendations to resolve obsolescence of parts even after Barco's standard 7-year commitment.



The Obsolescence Management Plan services range from a single "Snapshot" to a full long-term obsolescence management contract.

For any type of support (front or second line) Barco will be happy to assist you in a cooperative and pro-active way.

The snapshot

A single obsolescence study up to component level is performed on one or more Barco products (based on the part number). As a result, an obsolescence study report is generated which will identify actual or potential component obsolescence. The report will provide a detailed overview of the life cycle status of the product. This report will be the starting point to determine the possible methods for handling any obsolescence risk or actual issue.

Long-term obsolescence management contract

During a predefined period, multiple obsolescence studies up to component level are performed on one or more Barco products. The reports generated as a result of the performed obsolescence studies are supplied to you on a regular basis. This will enable you to pro-actively track the life cycle status of your equipment and to make the right decisions during the course of the contract.

Barco will identify actual as well as potential component obsolescence issues. The life cycle status will be identified and supportability issues will be examined. Barco can offer you a full range of solutions for the repair or re-production of your equipment. Long-term obsolescence management contracts include regular reports covering pro-active solutions of obsolescence issues.

Obsolescence Management Plans: pricing

Upon request, Barco can provide you with a pricing proposal. The cost will typically depend on:

- The type of product
- The length of the support period
- The reporting frequency
- The type of investigation or offering



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